



DATE	20th June 2017
PORTFOLIO	Pennine Lancashire Building Control
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Performance Monitoring

PURPOSE

1. To provide the Joint Committee with performance monitoring information updated to include period January – May 2017.

RECOMMENDATION

2. That the Joint Committee notes the performance monitoring data provided.

REASONS FOR RECOMMENDATION

3. To ensure that the Joint Committee is kept fully informed of Pennine Lancashire’s Building Control’s operational performance against the targets set out in the Business Plan and the Policy and Procedures Manual.

SUMMARY OF KEY POINTS

4. Performance monitoring takes place on a continuous basis and the subsequent data is contained within Appendices 1-5.

Appendix 1 – records operational team performance.

Appendix 2 – highlights technical support team performance for January – May 2017 - Task 1 has been recorded as a poor level of performance.

Task 5 is still being recorded as poor however the newly implemented shift working arrangements has been of benefit to staff in dealing with the large volume of enquiries.

Appendix 3 – indicates a summary of Building Regulations applications received and for

2016/17 a final figure of 933no. was recorded which is below the previous 3 year average of 1011no applications when compared to like-for-like periods – 2013/14 – 1067no; 2014/15 – 962no; 2015/16 – 1004no;

The start of 2017/18 has seen the number of submissions being deposited at 133no. over the first 2 months of Q1 which indicates a continued year-on-year trend of lower application numbers for this period.

Appendix 4 – highlights site commencements and for 2016/17 a final figure of 688no. is recorded which is significantly lower than the previous 3 year average of 843no. when compared to like-for-like periods – 2013/14 – 846no; 2014/2015 - 714no; 2015/16 – 968no;

The start of 2017/18 has seen the number of commencements recorded at 126no. over the first 2 months of Q1 which indicates an improved start than last year's 2016/ 17 figure of 126no. but below the 2015/16 figure of 179no.

Appendix 5 – contains data relating to private sector Approved Inspector (AI) activity within PLBC and the final figure of registered Initial Notices (IN) for 2016/2017 was recorded at 249no. IN resulting in an increased AI market share percentage of 22.35%. 2107/18 has seen 50no. IN deposited resulting in a current AI market share of 29.07%.

FINANCIAL IMPLICATIONS AND BUDGET PROVISION

5. As previously reported at the last Joint Committee meeting on 1st February 2017, the 2016/17 Revised Budget income forecast was reduced back down to £385k with a final fee income figure of £392k being recorded resulting in a £7k higher income than the revised forecast.

POLICY IMPLICATIONS

6. None.

DETAILS OF CONSULTATION

7. Paul Gatrell - Head of Housing and Development - Burnley Borough Council;
Ian Richardson - Director of Growth and Development - Blackburn with Darwen Borough Council;

BACKGROUND PAPERS

8. Business Plan 2015/17 & Building Control Policy and Procedures Manual 2011.
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FURTHER INFORMATION

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ALSO: